Comerica Incorporated

RBC Capital Markets Financial Institutions Conference March 10, 2020

Curt Farmer Chairman, President & CEO

Pete Guilfoile Executive Vice President Chief Credit Officer Jim Herzog
Executive Vice President
Chief Financial Officer

Peter Sefzik Executive Vice President Business Bank



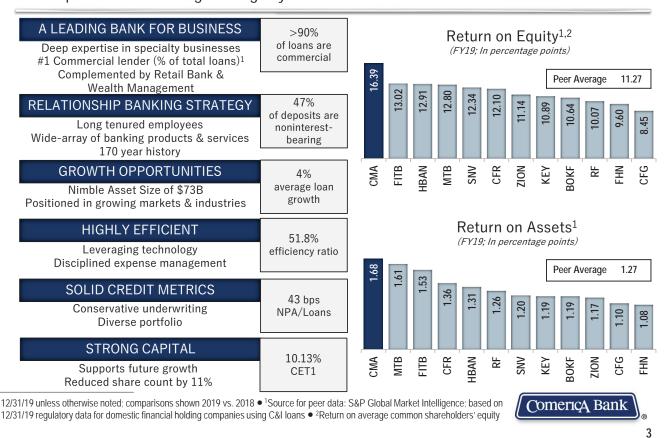
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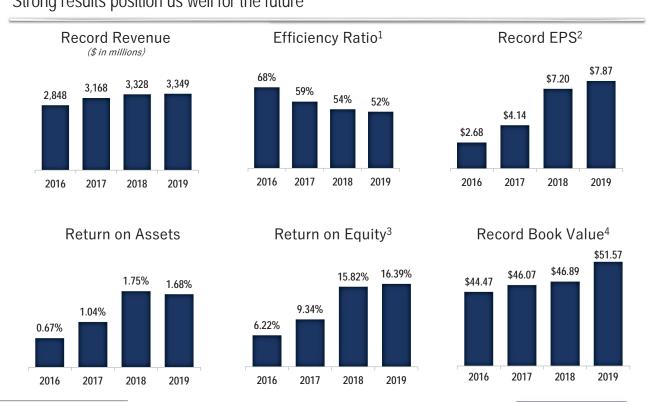
Key Strengths

Well positioned to manage through cycles



Financial Performance

Strong results position us well for the future

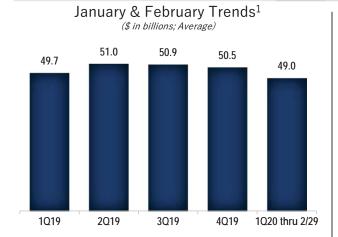


¹Noninterest expenses as a percentage of net interest income & noninterest income excluding net gains (losses) from securities & a derivative contract tied to the conversion rate of Visa Class B shares ● ²EPS: diluted earnings per share ● ³Return on average common shareholders' equity ● ⁴Average common shareholders' equity per share



First Quarter Loan Update

Headwinds: Mortgage Banker seasonality & National Dealer auto inventory levels

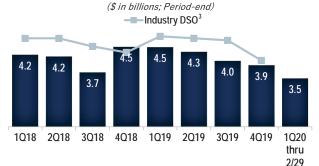


QTD trends reflect:

- Increase in Commercial Real Estate
- Decreases in Mortgage Banker, National Dealer Services & Energy
- Commitments relatively stable & pipeline solid

Outlook for 1Q20: ~\$49B+





ComericA Bank

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1Q20 average balances through 2/29/20 are preliminary & subject to change ● Outlook as of 3/6/20 ● ¹Comparisons of 1Q20 through 2/29/20 vs 4Q19 ● ²Source: Mortgage Bankers Association (MBA) Mortgage Finance Forecast as of 2/18/20; 1Q20 is forecasted ● ³Day Supply Outstanding for Industry; Source: Automotive News Data Center

First Quarter Deposit Update

Seasonality impacts balances



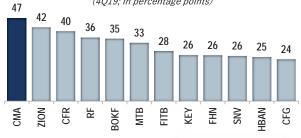
QTD trends reflect:

- \$518MM decrease in noninterest-bearing
- \$96MM decrease in customer interestbearing deposits
- \$304MM decrease in noncustomer brokered

Outlook for 1Q20: \$56.3B+

Total Funding Costs² (4Q19) 0.85% 0.71% CMA Peers Interest-bearing Deposit Cost² (4Q19) 0.92% 0.89% CMA Peers





1Q20 average balances through 2/29/20 are preliminary and subject to change ● Outlook as of 3/6/20 ● ¹Comparisons of 1Q20 through 2/29/20 vs 4Q19 ● ²Source for peer data: S&P Global Market Intelligence

Revenue Opportunities

Relationship banking focus

Noninterest Income

(FY19: \$ in millions)



Card Fees¹ (\$ in millions)

■ Impact of accounting change



Collaboration Referral Programs

2019 Results

3,850 Qualified referrals made

1,315 Referrals closed with sale

\$1.4B in Loans, Deposits & AUM generated

Collaboration Initiative

Introducing another division to a customer

Business Owner Advisory

Introducing a business owner to Wealth Management

BC FC Program

Referrals between Banking Centers & Wealth Management Financial Consultants

FY19 ● ¹2017 includes presentation changes resulting from the adoption of ASC top 606 "Revenue from Contract with Customers." See 2018 Annual Report for further information



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Technology Investments

Preparing for a new age in banking

Commercial

- ✓ E2E credit process redesign
- ✓ Mortgage Warehouse upgrade
- ✓ Business deposit capture
- ✓ Commercial payments upgrade
- Relationship Manager mobile enhancements
- Developing roadmap for leading edge Treasury Management experience
- Exploring credit segmentation to further optimize E2E process

Consumer

- Upgraded Banking Center infrastructure (wifi bandwith, tablets, etc)
- Intelligent routing & conversational bots deployed in call center
- Contact center voice biometrics authentication
- ✓ Charitable giving online portal
- Upgrade ATMs & ITMs
- Online account opening & loan application
- Replaced teller platform

Both Segments

- New Customer relationship management (CRM) system
- ✓ Data analytics, i.e. next best product
- Continued migration of front and back office applications to the Cloud
- Digital Marketing platform enables automated customer experience management
- Leveraging third parties to keep pace with evolving & emerging technologies, ie. card products, trust operations
- Enabling real estate optimization through CoWork



Continuous improvement through digitization & intelligent reengineering of entire processes

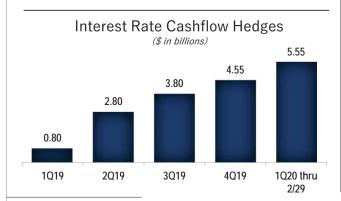


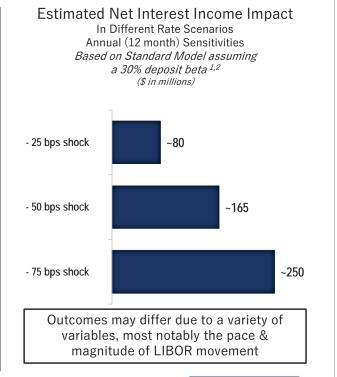
Interest Rate Environment

Continue to carefully manage deposit pricing

Estimated impact from rates on net interest income¹

- Assumes rates hold as of 3/6/20 (incorporates all prior rate movements)
- Assumes deposit beta of 30%
- \$20MM 1Q20 reduction vs. 4Q19
- \$50-55MM 2Q20 reduction vs. 1Q20
- Modest negative impact for the remainder of the year



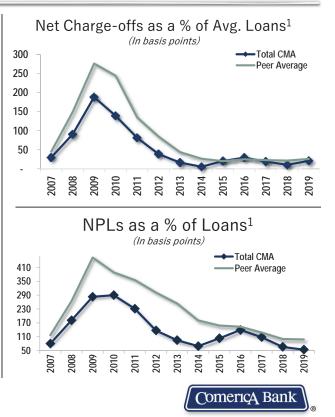


1Q20 though 2/29/20 ◆ Outlook as of 3/6/20 ◆ ¹Outcomes may differ due to many variables, including pace of LIBOR change, balance sheet movements (loan, deposit & wholesale funding levels), competition for deposits ◆ ²For standard methodology see the Company's Form 10-K, as filed with the SEC. Estimates are based on simulation modeling analysis



Superior Credit Performance Through the Cycle

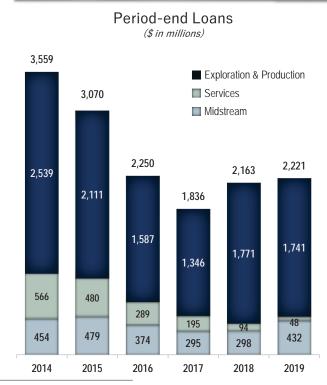
- Disciplined underwriting standards
- Diverse portfolio
- Long-tenured, experienced employees
- Deep expertise in specialty industries
- \$2.2B Energy loans (4.5% of total loans)
 - Reduced exposure by \$1.3B (38%) since FYE14
 - Energy Services only \$48MM
- \$1.2B Auto production loans (2.5% of total loans)
 - Primarily Tier 1 & Tier 2 suppliers
 - \$10MM in nonaccrual loans
- Nominal exposure to hospitality, cruise lines, airlines, restaurants & health clubs



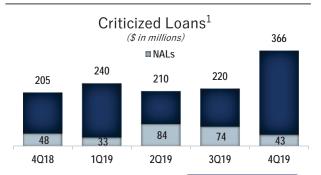
FYE19 • ¹Source: S&P Global Market Intelligence

Energy Line of Business

40+ years industry experience



- ~150 customers: focus on full relationships with larger, sophisticated E&P companies (access to a variety of capital sources, hedging & diverse geographic footprint)
- Exposure \$4.0B / 54% utilization
- 4Q19 charge-offs reflect valuation impairments on select energy credits as capital markets remained soft
- Approximate E&P: 60% Oil, 15% Gas, 25% Oil/Gas



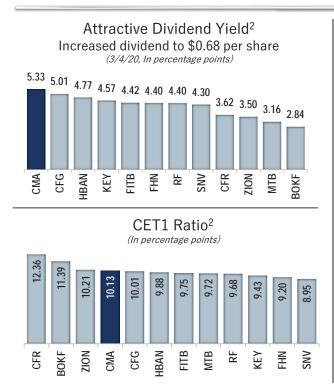
12/31/19 • 1Criticized loans are consistent with regulatory defined Special Mention, Substandard & Doubtful categories

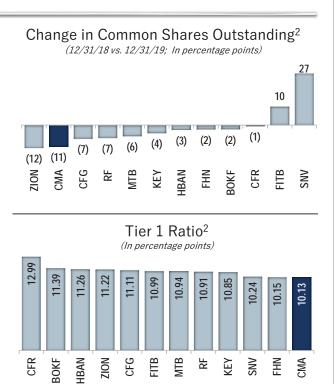
ComericA Bank

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Active Capital Management: 1Q20 repurchased 3.2MM shares

Target: maintain ~CET1 Target 10%1





12/31/19 unless otherwise noted ● ¹Outlook as of 3/6/20 ● ²Source for peer data: S&P Global Market Intelligence

Well Positioned for the Future

Provided superior shareholder returns in 2019

A LEADING BANK FOR BUSINESS

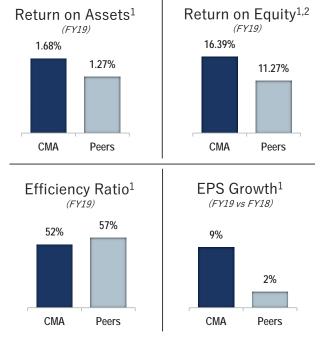
RELATIONSHIP BANKING STRATEGY

GROWTH OPPORTUNITIES

HIGHLY EFFICIENT

SOLID CREDIT METRICS

STRONG CAPITAL



12/31/19 ● ¹Source for peer data: S&P Global Market Intelligence ● ²Return on average common shareholders' equity



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Appendix



Leadership Team

Curtis Farmer Chairman, President & CEO 11 / 34 Years





John Buchanan Chief Legal Officer 5 / 28 Years



Megan Burkhart Chief HR Officer 22 / 22 Years



Greg Carr EVP, Wealth Management 0 / 30 Years



Melinda Chausse¹ Chief Credit Officer 32 / 32 Years



Chief Enterprise Tech. & Ops. Services Officer 0 / 11 Years



James Herzog Chief Financial Officer 35 / 35 Years



Cassandra McKinney³ EVP, Retail Bank 14 / 24 Years

3/6/20; Years with Comerica / Years in Banking ● ¹Effective 5/1/20 ● ²Effective 3/23/20 ● ³Effective 4/1/20



Christine Moore General Auditor 25 / 25 Years



Jay Oberg Chief Risk Officer 28 / 28 Years



Peter Sefzik EVP, Business Bank 21 / 21 Years



James Weber Chief Experience Officer 13 / 13 Years



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FY19 Results

Strong loan growth, record revenue, cost control & capital management

(millions, except per share data)	2019	2018	Change
Average loans	\$50,511	\$48,766	\$1,745
Average deposits	55,481	55,935	(454)
Net interest income	\$2,339	\$2,352	\$(13)
Provision for credit losses	74	(1)	75
Noninterest income ^{1,2}	1,010	976	34
Noninterest expenses ³	1,743	1,794	(51)
Provision for income tax	334	300	34
Net income	1,198	1,235	(37)
Earnings per share ⁴	\$7.87	\$7.20	\$0.67
Average diluted shares	151.3	170.5	(19.2)
ROE⁵	16.39%	15.82%	
ROA ⁶	1.68	1.75	
Efficiency Ratio ⁷	51.82	53.56	

Key YoY Performance Drivers

- Loans increased 4%
- Deposits relatively stable
- Net interest income stable with loan growth & higher rates offset by higher funding costs
- Provision increased from very low level; reflects higher Energy reserves
- Noninterest income growth led by strong card fees
- Expenses well controlled; 2018 included \$53MM restructuring
- Tax included a \$31MM decrease in discrete tax items
- Repurchased 18.6MM shares8; \$1.8B returned to shareholders (buyback & dividend)

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4Q19 Results

Deposit & noninterest income growth, strong credit quality & capital management

				Change	e From
(millions, except per share data)	4Q19	3Q19	4Q18	3Q19	4Q18
Average loans	\$50,505	\$50,887	\$48,832	\$(382)	\$1,673
Average deposits	57,178	55,716	55,729	1,462	1,449
Net interest income	\$544	\$586	\$614	\$(42)	\$(70)
Provision for credit losses	8	35	16	(27)	(8)
Noninterest income ¹	266	256	250	10	16
Noninterest expenses ²	451	435	448	16	3
Provision for income tax	82	80	90	2	(8)
Net income	269	292	310	(23)	(41)
Earnings per share ³	\$1.85	\$1.96	\$1.88	\$(0.11)	\$(0.03)
Average diluted shares	144.6	148.1	163.5	(3.5)	(18.9)
ROE ⁴	14.74%	15.97%	16.36%		
ROA⁵	1.46	1.61	1.74		
Efficiency Ratio ⁶	55.46	51.54	51.93		

Key QoQ Performance Drivers

- Loans relatively stable
- Deposits increased 3%
- Net interest income impacted by lower interest rates
- Credit metrics remained strong
- Noninterest income up over 3%
- Expenses reflect higher comp, outside processing (vendor transition fee) & occupancy
- Repurchased 2.1MM shares⁷; \$246MM returned to shareholders (buyback & dividend)

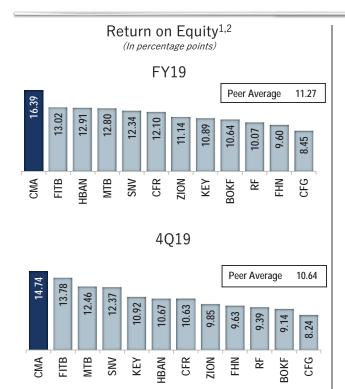
4Q19 compared to 3Q19 ●¹Includes gain(loss) related to deferred comp plan of \$(7)MM 4Q18 & \$3MM each 3Q19 & 4Q19 (offset in noninterest expense) ● ²4Q18 includes \$14MM restructuring charge ● ³Diluted earnings per common share ● ⁴Return on average

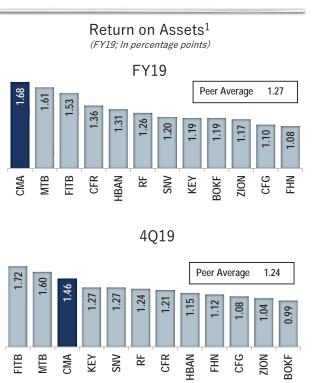
Comerica Bank

common shareholders' equity • 5Return on average assets • 6Noninterest expenses as a percentage of net interest income and noninterest income excluding net gains (losses) from securities and a derivative contract tied to the conversion rate of Visa Class B shares. • 7Shares repurchased under share repurchase program

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Comerica Compares Favorably to Peers: FY19 & 4Q19

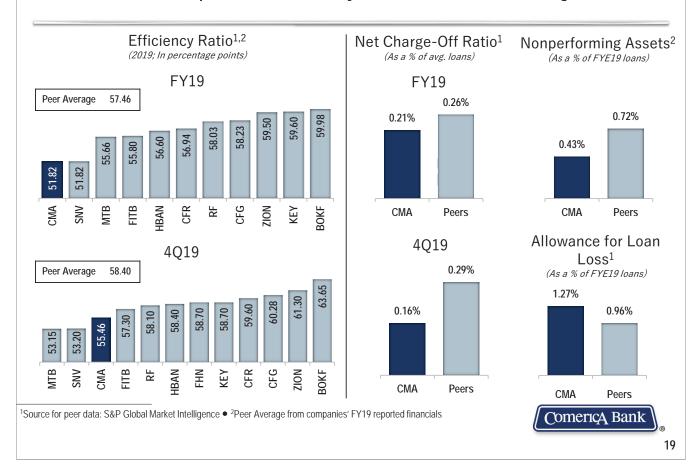




¹Source for peer data: S&P Global Market Intelligence; FITB 4Q19 ROA 1.25% & ROE 10.10%, ex. large gain on Worldpay transaction •

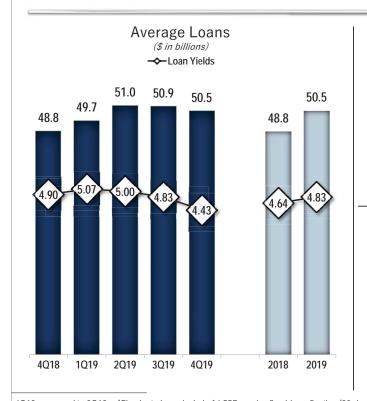
²Return on average common shareholders' equity

Comerica Compares Favorably to Peers: FY19 & 4Q19



4Q19 Loans Relatively Stable

Yields reflect lower rates

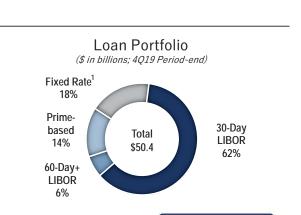


Average loans stable

- + \$224MM Commercial Real Estate
- + \$159MM Mortgage Banker
- + \$122MM Environmental Services
- \$260MM General Middle Market
- \$201MM National Dealer Services

Loan yields

- Lower rates
- Nonaccrual interest



 $4\text{Q19 compared to 3Q19} \bullet \text{^1Fixed rate loans include $4.55B receive fixed / pay floating (30-day LIBOR) interest rate swaps}$

Full-Year Average Loans by Business and Market

By Line of Business	2019	2018
Middle Market		
General	\$12.1	\$11.8
Energy	2.4	1.9
National Dealer Services	7.7	7.3
Entertainment	0.7	0.7
Tech. & Life Sciences	1.3	1.4
Equity Fund Services	2.6	2.4
Environmental Services	1.2	1.1
Total Middle Market	\$28.0	\$26.6
Corporate Banking		
US Banking	3.0	3.0
International	1.3	1.3
Commercial Real Estate	5.6	5.3
Mortgage Banker Finance	2.2	1.7
Small Business	3.5	3.7
BUSINESS BANK	\$43.5	\$41.6
Retail Banking	2.1	2.1
RETAIL BANK	\$2.1	\$2.1
Private Banking	4.9	5.1
WEALTH MANAGEMENT	\$4.9	\$5.1
TOTAL	\$50.5	\$48.8

2019	2018	
\$12.6	\$12.5	
18.5	18.3	
10.6	9.8	
8.8	8.1	
\$50.5	\$48.8	
	\$12.6 18.5 10.6 8.8	\$12.6 \$12.5 18.5 18.3 10.6 9.8 8.8 8.1

- Middle Market: Serving companies with revenues generally between \$30-\$500MM
- Corporate Banking: Serving companies (and their U.S. based subsidiaries) with revenues generally over \$500MM
- Small Business: Serving companies with revenues generally under \$30MM

\$ in billions • Totals shown above may not foot due to rounding • 10ther Markets includes Florida, Arizona, the International Finance Division and businesses that have a significant presence outside of the three primary geographic markets



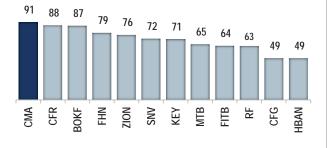
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Quarterly Average Loans by Business and Market

By Line of Business	4Q19	3Q19	4Q18
Middle Market			
General	\$12.0	\$12.2	\$11.7
Energy	2.5	2.5	2.0
National Dealer Services	7.3	7.5	7.4
Entertainment	0.7	0.7	8.0
Tech. & Life Sciences	1.2	1.3	1.4
Equity Fund Services	2.5	2.5	2.5
Environmental Services	1.3	1.2	1.2
Total Middle Market	\$27.4	\$27.9	\$27.0
Corporate Banking			
US Banking	2.9	3.0	2.9
International	1.3	1.3	1.3
Commercial Real Estate	5.9	5.7	5.2
Mortgage Banker Finance	2.7	2.5	1.7
Small Business	3.4	3.5	3.6
BUSINESS BANK	\$43.5	\$43.9	\$41.7
Retail Banking	2.1	2.1	2.1
RETAIL BANK	\$2.1	\$2.1	\$2.1
Private Banking	4.9	4.9	5.0
WEALTH MANAGEMENT	\$4.9	\$4.9	\$5.0
TOTAL	\$50.5	\$50.9	\$48.8

By Market	4Q19	3Q19	4Q18
Michigan	\$12.4	\$12.6	\$12.4
California	18.1	18.4	18.3
Texas	10.7	10.8	9.9
Other Markets ¹	9.3	9.1	8.2
TOTAL	\$50.5	\$50.9	\$48.8

Business Loans as a % of Total² (4Q19; In percentage points)

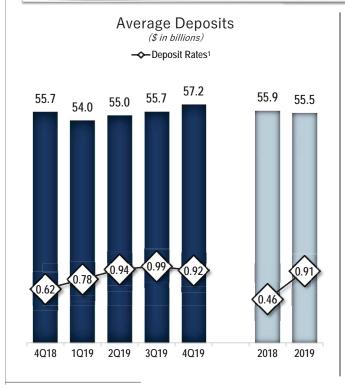


\$ in billions • Totals shown above may not foot due to rounding • ¹Other Markets includes Florida, Arizona, the International Finance Division and businesses that have a significant presence outside of the three primary geographic markets • ²Source for peer data: S&P Global Market Intelligence



4Q19 Deposits Increased \$1.5B, or 3%

Deposit rates decreased 7 basis points



4Q19 compared to 3Q19 ● ¹Interest costs on interest-bearing deposits ● ²At 12/31/19

Average deposits increased \$1.5B, partly due to seasonality

- + \$ 615MM noninterest-bearing
- + \$1,144MM MMIA & interest checking
- + \$ 308MM customer CDs
- \$ 675MM other time deposits

Loan to deposit ratio² 88%

Beneficial Deposit Mix

(\$ in billions; 4Q19 Average)

- Commercial 83% of noninterest-bearing
- · Retail 54% of interest-bearing



Commercial Noninterestbearing 39%

Commercial Interestbearing 24%



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Full-Year Average Deposits by Business and Market

By Line of Business	2019	2018
Middle Market		
General	\$13.6	\$13.6
Energy	0.4	0.5
National Dealer Services	0.3	0.3
Entertainment	0.1	0.1
Tech. & Life Sciences	4.9	5.2
Equity Fund Services	0.8	0.9
Environmental Services	0.2	0.1
Total Middle Market	\$20.3	\$20.8
Corporate Banking		
US Banking	1.9	2.1
International	1.6	1.9
Commercial Real Estate	1.6	1.5
Mortgage Banker Finance	0.7	0.6
Small Business	3.0	3.1
BUSINESS BANK	\$29.0	\$30.1
Retail Banking	20.7	20.8
RETAIL BANK	\$20.7	\$20.8
Private Banking	3.5	3.7
WEALTH MANAGEMENT	\$3.8	\$3.9
Finance/Other ²	1.9	1.1
TOTAL	\$55.5	\$55.9

_	By Market	2019	2018	
	Michigan	\$20.1	\$20.8	
	California	16.9	17.0	
	Texas	8.8	9.0	
	Other Markets ¹	7.9	8.1	
	Finance/Other ²	1.9	1.1	
	TOTAL	\$55.5	\$55.9	

- Middle Market: Serving companies with revenues generally between \$30-\$500MM
- Corporate Banking: Serving companies (and their U.S. based subsidiaries) with revenues generally over \$500MM
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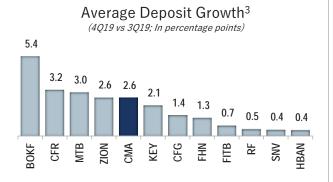
\$ in billions • Totals shown above may not foot due to rounding • 10ther Markets includes Florida, Arizona, the International Finance Division and businesses that have a significant presence outside of the three primary geographic markets • 2Finance/Other includes items not directly associated with the geographic markets or the three major business segments



Quarterly Average Deposits by Business and Market

By Line of Business	4Q19	3Q19	4Q18
Middle Market			
General	\$14.1	\$13.6	\$13.7
Energy	0.4	0.4	0.5
National Dealer Services	0.3	0.3	0.3
Entertainment	0.1	0.1	0.1
Tech. & Life Sciences	5.1	4.6	5.2
Equity Fund Services	0.8	0.9	0.9
Environmental Services	0.1	0.2	0.1
Total Middle Market	\$21.1	\$20.1	\$20.9
Corporate Banking			
US Banking	2.3	1.9	2.0
International	1.6	1.6	1.8
Commercial Real Estate	1.8	1.6	1.5
Mortgage Banker Finance	0.7	0.7	0.6
Small Business	3.1	3.0	3.1
BUSINESS BANK	\$30.5	\$28.9	\$30.0
Retail Banking	21.1	20.7	20.6
RETAIL BANK	\$21.1	\$20.7	\$20.6
Private Banking	3.7	3.5	3.9
WEALTH MANAGEMENT	\$4.0	\$3.8	\$4.1
Finance/Other ²	1.5	2.3	1.1
TOTAL	\$57.2	\$55.7	\$55.7

By Market	4Q19	3Q19	4Q18
Michigan	\$20.4	\$20.2	\$20.2
California	18.1	16.7	17.2
Texas	9.0	8.7	8.9
Other Markets ¹	8.0	7.8	8.3
Finance/Other ²	1.5	2.3	1.1
TOTAL	\$57.2	\$55.7	\$55.7



\$ in billions • Totals shown above may not foot due to rounding • ¹Other Markets includes Florida, Arizona, the International Finance Division and businesses that have a significant presence outside of the three primary geographic markets • ²Finance/Other includes items not directly associated with the geographic markets or the three major business segments • ³Source for peer data: S&P Global Market Intelligence



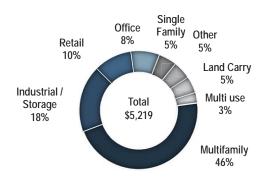
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Commercial Real Estate Line of Business

Long history of working with well established, proven developers

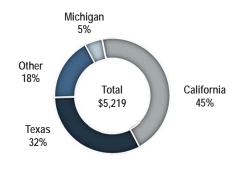
CRE by Property Type¹

(\$ in millions; Period-end)



CRE by Market¹

(\$ in millions; Period-end, based on location of property)



Credit Quality

	_	,	
_(\$ in millions; Period-end)	4Q18	3Q19	4Q19
Criticized ²	\$84	\$92	\$87
Ratio	1.7%	1.6%	1.4%
Nonaccrual	\$2	\$2	\$2
Ratio	0.04%	0.04%	0.03%
Net charge-offs	-0-	-0-	-0-

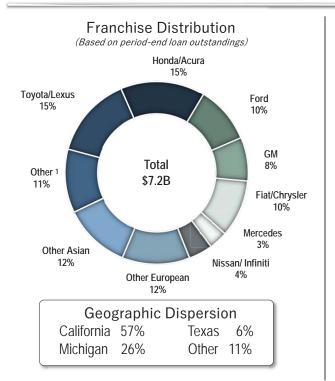
- >90% of new commitments from existing customers
- Substantial upfront equity required
- 51% of portfolio³ is construction & includes robust monitoring
- No significant net charge-offs since 2014

12/31/19 • ¹Excludes CRE line of business loans not secured by real estate • ²Criticized loans are consistent with regulatory defined Special Mention, Substandard & Doubtful categories • ³Period-end loans

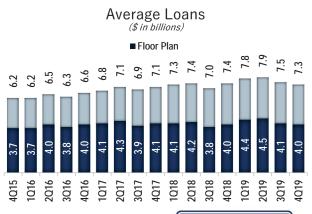


National Dealer Services

70+ years of floor plan lending



- Top tier strategy
- Focus on "Mega Dealer" (five or more dealerships in group)
- Strong credit quality
- Robust monitoring of company inventory and performance



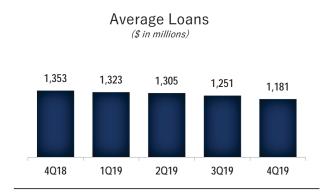
12/31/19 ● ¹Other includes obligations where a primary franchise is indeterminable (rental car and leasing companies, heavy truck, recreational vehicles, and non-floor plan loans)

ComericA Bank

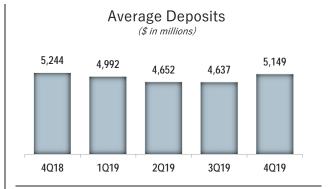
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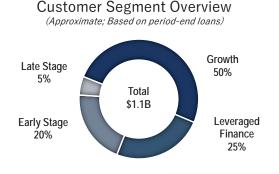
Technology and Life Sciences

Deep expertise & strong relationships with top-tier investors



- ~450 customers
- Manage concentration to numerous verticals to ensure widely diversified portfolio
- Closely monitor cash balances & maintain robust backroom operation
- 11 offices throughout US & Canada

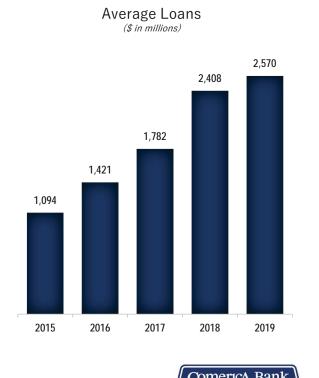




Equity Fund Services

Deep expertise & strong relationships with top-tier investors

- Customized credit, treasury management & investment solutions for venture capital & private equity firms
- National scope with customers in 17 states & Canada
- ~250+ customers
- Drive connectivity with other teams
 - Energy
 - Middle Market
 - TLS
 - Environmental Services
 - Private Banking
- Strong credit profile
 - No charge-offs
 - No criticized loans



ComericA Bank

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12/31/19

Mortgage Banker Finance

55+ years experience with reputation for consistent, reliable approach

- Provide warehouse financing: bridge from residential mortgage origination to sale to end market
- Extensive backroom provides collateral monitoring and customer service
- Focus on full banking relationships
- Granular portfolio with ~100 relationships

As of 4019:

- Comerica: ~65% purchase
- Industry: 49% purchase¹
- Strong credit quality
 - No charge-offs since 2010
- Period-end loans: \$2.8B

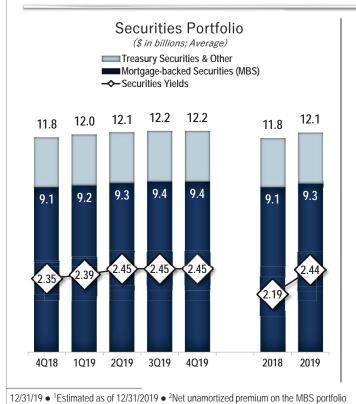




12/31/19 ● ¹Source: Mortgage Bankers Association (MBA) Mortgage Finance Forecast as of 2/18/20; 4Q19 are actuals

4Q19 Securities Portfolio Stable

Yields unchanged



Duration of 2.5 years¹

 Extends to 3.6 years under a 200 bps instantaneous rate increase¹

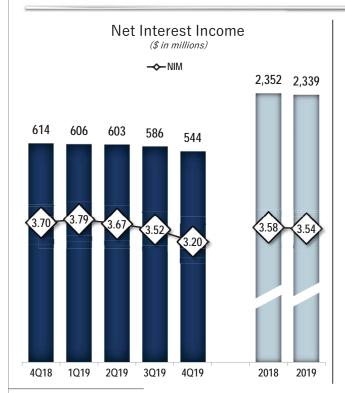
Net unrealized pre-tax gain of \$85MM Net unamortized premium of \$8MM²



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4Q19 Net Interest Income

Impacted by lower interest rates



\$586MM		3Q19		3.52%
- 55MM	Loans:			- 0.31
	46MM4MM3MM2MM		- 0.28 - 0.01 - 0.01 - 0.01	
+ 3MM	Fed Dep + 7MM - 4MM	oosits: Higher balances Lower yield	- 0.05 - 0.02	- 0.07
+ 3MM	Deposit + 3MM	S: Lower rates	+0.02	+ 0.02
+ 7MM	Wholes + 7MM	ale funding: Lower rates	+0.04	+ 0.04
\$544MM		4Q19		3.20%

4Q19 compared to 3Q19



4Q19 Credit Quality Strong

Allowance for Credit Losses

Provision reflects overall strong metrics & increase in Energy reserve

(\$ in millions) - Allowance for Loan Losses as a % of Total Loans 701 688 677 681 668 1.29 1.27 1.27 4Q18 1Q19 2Q19 3Q19 4Q19



12/31/19 ● ¹Criticized loans are consistent with regulatory defined Special Mention, Substandard, & Doubtful categories ● ²Net

- \$21MM in net charge-offs² or 16bps
- Nonperforming assets 43 bps of total loans
- ALLL/NPL coverage 3.1x
- \$8MM provision, \$27MM decrease over 3Q19
- CECL Day 1 impact: \$17MM reduction in overall allowance for credit losses

\$ in millions	Energy	Ex-Energy	Total		
Total PE loans	\$2,221	\$48,148	\$50,369		
% of total	4%	96%	100%		
Criticized ¹ Ratio	366 16.48%	1,754 3.64%	2,120 4.21%		
Nonaccrual Ratio	43 1.94%	156 0.32%	199 0.40%		
Net charge-offs ²	19	2	21		

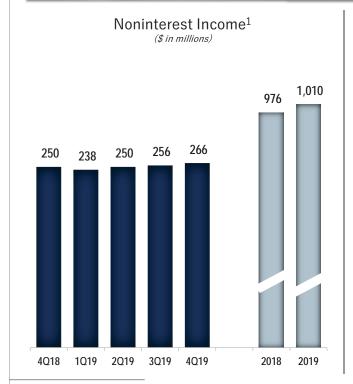
Comerica Bank

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4Q19 Noninterest Income

Increased \$10MM, over 3%

credit-related charge-offs

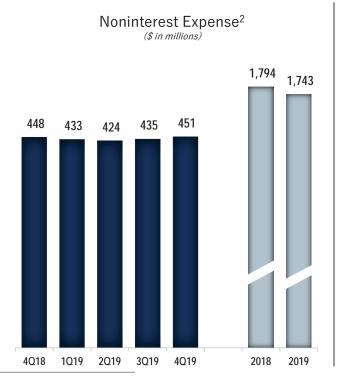


- + \$7MM Customer derivatives (other)
- + \$2MM Commercial lending fees (syndication)
- \$5MM Card
- + \$6MM Gain on sale of HSA business (other)

4Q19 compared to 3Q19 ● ¹Includes losses related to repositioning of securities portfolio as follows: \$(20)MM in FY18; \$(8)MM in 2Q19

4Q19 Noninterest Expense

Controlling costs while investing for the future: 4Q19 efficiency ratio¹ 55%



- + \$4MM Salaries & benefits
 - + Incentive comp & commission
 - + Staff insurance (seasonal)
 - Technology-related contingent labor
- + \$ 4MM Outside Processing (vendor transition fee)
- + \$ 2MM Occupancy (seasonal)
- + \$ 2MM Professional/Consulting (other)

4Q19 compared to 3Q19 ● ¹Noninterest expenses as a percentage of net interest income & noninterest income excluding net gains (losses) from securities & a derivative contract tied to the conversion rate of Visa Class B shares ● ²FY18 included \$53MM restructuring charge



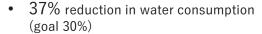
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Commitment to Community, Diversity & Sustainability



2020 Environmental Goals reached¹:





- 29% reduction in waste to landfill (goal 20%)
- 56% reduction in office copy paper usage (goal 50%)



Ranked 9th in Newsweek's inaugural ranking of America's Most Responsible Companies



Over 71,300 hours of volunteer time donated by colleagues to nonprofits



237,000 meals provided in conjunction with our community Shred Day events, which gathered >882,000 lbs. of paper



>\$8.4MM donated to charitable organizations via more than 1,400 grants/sponsorships



65% of U.S. employees are women



40% of U.S. employees are racial/ethnic minorities



86% of colleagues enrolled in the voluntary Masters of Diversity Awareness training

12/31/19 ● 12019 results versus 2012 baseline; progress as of 9/30/19, except paper as of 12/31/19



Holding Company Debt Rating

Large Banks Peer Banks	Senior Unsecured/Long-Term Issuer Rating	Moody's	<u>S&P</u>	<u>Fitch</u>
	Cullen Frost	А3	A-	-
	M&T Bank	A3	A-	Α
	Comerica	A3	BBB+	А
	BOK Financial	А3	BBB+	А
	Fifth Third	Baa1	BBB+	A-
	Huntington	Baa1	BBB+	A-
	KeyCorp	Baa1	BBB+	A-
	Regions Financial	Baa2	BBB+	BBB+
	Zions Bancorporation	Baa2	BBB+	BBB+
	First Horizon National Corp	Baa3	BBB-	BBB
	Citizens Financial Group	-	BBB+	BBB+
	Synovus Financial	-	BBB-	BBB
	U.S. Bancorp	A1	A+	AA-
	Bank of America	A2	A-	A+
	Wells Fargo & Company	A2	A-	A+
	JP Morgan	A2	A-	AA-
	PNC Financial Services Group, Inc.	A3	Α-	A+
	_ Truist Financial Corp	А3	Α-	A+

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Reconciliation of Adjusted Net Income

	4Q19		3Q19		4Q18		FY19		FY18	
(\$ in millions, except per share data)	\$	Per Share ¹	\$	Per Share ¹	\$	Per Share ¹	\$	Per Share ¹	\$	Per Share ¹
Net income	\$269	\$1.85	\$292	\$1.96	\$310	1.88	\$1,198	\$7.87	\$1,235	\$7.20
Securities repositioning ²	-	-	-	-	-	-	6	0.04	15	0.09
Restructuring charges ²	-	-	-	-	11	0.07	-	-	41	0.24
Discrete tax benefits	(1)	-	(5)	(0.03)	-	-	(17)	(0.10)	(48)	(0.29)
Adjusted net income	\$268	\$1.85	\$287	\$1.93	\$321	\$1.95	\$1,187	\$7.81	\$1,243	\$7.24
Efficiency Ratio ⁴	ficiency Ratio ⁴ 55.46%		51.54%		51.93%	51.82%		53.5	6%	
Adjusted Efficiency Ratio ^{3,4}	55.	46	51.54		50.70		51.82		51.96	

¹Based on diluted average common shares ◆ ²Net of tax ◆ Comerica believes non-GAAP measures are meaningful because they reflect adjustments commonly made by management, investors, regulators and analysts to evaluate the adequacy of equity and performance trends. Comerica believes the adjusted financial results provide a greater understanding of ongoing operations and enhance comparability of results with prior periods.

